Thank you for using our CTOUCH products!

Below you will find the improvements and changes we made in the firmware. If you have any suggestions, found a bug or want to inform us about how we can make our displays even better, please send an e-mail to pm@ctouch.eu

WARNING: You need to use the correct firmware-version in order to prevent damage to your display. You can also use the OTA-update method to update your display. Please look at support.ctouch.eu for more information.

Release notes CTOUCH Riva D2

FIRMWARE 2001 (2025/06)
- New: Gynzy Interactive Teaching application integrated
  For more information on Gynzy: https://www.gynzy.com/
- New: Updated End User Service Terms
- New: Updated Privacy statement Android based IFPD
- New: Added 4 new RS232 commands
- Fixed: Wi-Fi sometimes set to off after reboot
- Fixed: Volume slider when headphone connected
- Fixed: RS232 over IP

FIRMWARE 2000 (2024/10)
- New: Android 13
- New: Marker in UboardMate3
- New: Option to hide all Eshare moderator buttons on home screen
- New: Eshare settings Sphere ready
- New: Updated Privacy & EULA documentation linked in wizard
- New: Android security patches
- Improved: Eshare Miracast and Chromecast
- Improved: Touch lock mechanism dealer menu

Note: This firmware update can only be performed when the display is connected and registered into CTOUCH Sphere.

FIRMWARE 1006 (2024/07)
- New: Preparation for Android 13 update
- New: Wi-Fi security support for WPA3
- New: Added new UBoardmate3 background
- New: Possibility to skip Sphere registration
- New: Sphere app 2.6.1
- New: Firefox version 125
- Improved: Security on typing passwords
- Fixed: Static IP setting when there is no DHCP server
- Fixed: UboardMate3 file saving/opening
- Fixed: Translation improvements

Note: This firmware is a mandatory preparation update to be able to upgrade to firmware 2000 which incorporates Android 13. Updating from FW1005 and earlier directly to FW2000 with Android 13 is NOT possible.

FIRMWARE 1005 (2024/05)
- New: Droid OPS Compatible (Google EDLA Certified Module)
- New: Advanced Over the Air Update
- New: Sphere app v2.5.5
- Improved: Miracast User Interface
- Improved: Dealer Menu accessibility with Multi User enabled
- Improved: UboardMate3 Translations
- Fixed: Startup screen at fixed time

FIRMWARE 1004 (2023/11)
- New: Android Limited option in dealer menu which enables only Eshare and blocks other Android functionality
- New: Option to hide default text on external input when no signal is connected
- New: UBoardMate3 with new design including text and shape recognition
- New: Eshare simplified design
- New: Eshare shows native share options (when enabled in settings menu)
- New: Eshare includes Miracast
- New: Eshare settings are now part of the general display settings
- New: Multi-User (locally managed)
- Improved: OTA robustness against network disconnects
- Improved: Standard keyboard sound disabled
- Improved: Countries removed from language selection
- Improved: Language improvements
- Improved: Text button size automatically adapts for improved readability
- Improved: Default EDID1.4 selected
- Improved: Sphere 2.5 application for improved connectivity
- Improved: Help Tool update mechanism
- Fixed: Wi-Fi hotspot doesn't start automatically when required
- Fixed: Uboardmate side by side writing feature slower response
- Fixed: Radius connection when using Wi-Fi certificate
- Fixed: Freeze function intermittent blocked
- Fixed: Static IP Address/Subnet Mask/Gateway & DNS value fields
- Fixed: Start up display by external device OFF function
- Fixed: Manual USB Firmware update showing only once pixelated screen at start up
- Fixed: Dynamic information on 'No input page' and link to support url removed
- Fixed: Switch off function when selecting fast/rabbit
- Fixed: General improvements

FIRMWARE 1003 (2023/06)
- New: Option preferred input resolution FHD in dealer menu
- New: Improved UI preventing logout current user
- New: Improved Lock Touch (PIN requested prior to lock)
- New: Sphere app v2.4
- Fixed: Improved volume slider
- Fixed: Improved translations menu, installation wizard & Miracast app (NL, DE & EN)
- Fixed: Back button remote going back to Android input
- Fixed: Low sound level of the timer
- Fixed: EShare showing 'unkown SSID'
- Fixed: EShare improved stability on sharing to other screens
- Fixed: System apps sometimes visible in the opened app overview
- Fixed: FileCommander not able to login to Google Drive
- Fixed: CTOUCH Store app with wrong naming in some languages
- Fixed: Miracast & annotation tool can disconnect showing black screen
- Fixed: Annotation tool with HDCP protected content
- Fixed: Device data export towards Sphere

TOUCH FRAME FIRMWARE 1006/4808 (2023/06)
- Fixed: Wiping in UBoardMateCC
- Fixed: Poly Studio X50 pen offset on whiteboard

FIRMWARE 1002 (2023/03)
- New: Network Certificates/Encryption option
- New: Radix application v25 integration
- Fixed: Helptool not updating files
- Fixed: Improved stability of annotation tool & whiteboard
- General fixes and improvements

FIRMWARE 1001 (2023/01)
- New: Added the possibility to turn the built-in microphone on/off
- Minor bug improvements

INITIAL FIRMWARE 1000 (2022/12)