

**HEY YOU,
LET ME
HELP!**

INSTALL THE MODULE

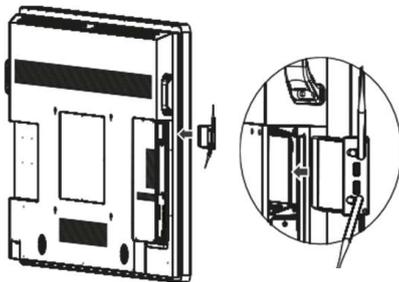
PREPARATION

enjoying the possibilities of the upgradeable Android module to the full extend, requires:

- In case of a Riva display: firmware 1010 or newer, available via OTA
Alternatively you can update to FW1010 with USB before inserting the module
- In case of a Laser Sky or a Laser Nova display: firmware 1036 or newer.
Alternatively you can update to FW1036 with USB before inserting the module
- Make sure you backup all your documents and data on the display, as these will be lost.

INSTALLATION

1. Turn on the display and wait for it to be fully booted.
2. Make sure source is set to COS
3. Insert Android module in module slot:



- A.** Remove the screws and take the plate out.
Keep the screws in a safe location, as you will need them later on.
- B.** Tighten the Wi-Fi antennas in clockwise direction and insert the Android module in the module slot.
- C.** Fasten the Android module by turning the screws back in place.

4. Wait – the Android module will start automatically. Default source is changed to the new module.
5. Hard power off by using the power switch and reboot after 10 seconds.
 - A. Power switch is found next to the power cord.
 - B. Laser Sky or Laser Nova displays: Power switch is found at the lower right side of the display next to the power cord.
6. Go through the wizard to finish installation.

CONFIGURATION

SETUP SPHERE REMOTE MANAGEMENT TOOL

Sphere device management activation is handled from the wizard and use are explained in the Sphere user manual, which you can find on <https://support.ctouch.eu>

HOW TO LOCK APPS

- Android settings app
- Go to security
- App lock / {application}

After using this setting, the administrator pin is required to use the app

Note:

if you want to use application lock, your admin account needs to be secured with pin.

SCREEN USAGE

The Android Upgrade Module software is very similar to Riva R2. To learn more about application and functions, please consult the Riva R2 user manual <https://support.ctouch.eu>

HIDDEN ANDROID SETTINGS – ANDROID DEALER MENU

More sensitive settings are hidden, to make sure only the administrator can adapt these. these are the configuration option in this menu:

You can find hidden settings in the Android dealer menu; which is accessible by selecting:



1. Logout to access lockscreen
2. Tap on lock-icon on lockscreen 6 times and enter dealer PIN to access the advanced Android settings.

UNINSTALL THE MODULE

TO UNINSTALL THE ANDROID MODULE:

1. Factory reset with module inserted from the dealer menu
2. Turn off the display (hard power off).
3. Remove the module.
4. Perform factory reset by using USB stick - updating to same firmware version (method 2 in firmware update document)
5. If purchased before, EShare license will automatically set if internet connection is available. Alternatively, re-enter original license key.
6. Return module to CTOUCH if it is purchased as a part of subscription and it is not used anymore.