

Thank you for using our CTOUCH products!

Below you will find the improvements and changes we made in the firmware. If you have any suggestions, found a bug, or want to inform us about how we can make our displays even better, please send an e-mail to pm@ctouch.eu

WARNING: You need to use the correct firmware-version to prevent damage to your display. Please look at support.ctouch.eu for more information.

Release notes CTOUCH Canvas

FIRMWARE 1007 (2024/01)

- Removed popups that occur with touching Canvas screen with some MTR systems
- Added Start-up-by-external-device = sleep setting; This allows screen to go to backlight mute when external device goes to sleep (such as MTR), and have the screen wake up instantly with device wake-up
- Updated some JSON API commands to be in line with Riva/Neo and support Sphere gateway
- Fixed sending Power = Off JSON command multiple times does not wake up screen

FIRMWARE 1006 (2023/05)

- Improved JSON response (faster and more stable, VolumeMute command fixed)
- Improved RS232 response
- Auto switch back will switch to PowerOnSource when no active source is seen

FIRMWARE 1003 (2021/12)

- Firmware update via the settings menu
- Added auto source switch back
- Improved human presence detection
- Minor text improvements

FIRMWARE 1002 (2021/06)

- Support for JSON API

FIRMWARE 1001 (2021/01)

- Support for OPS OTA helper
- Minor menu UI improvements
- Dealer menu always in English
- FlatFrog touch firmware updated to version 2209.

INITIAL FIRMWARE 1000 (2020/08)