

SERVICE INFORMATION

(Only for authorized service)

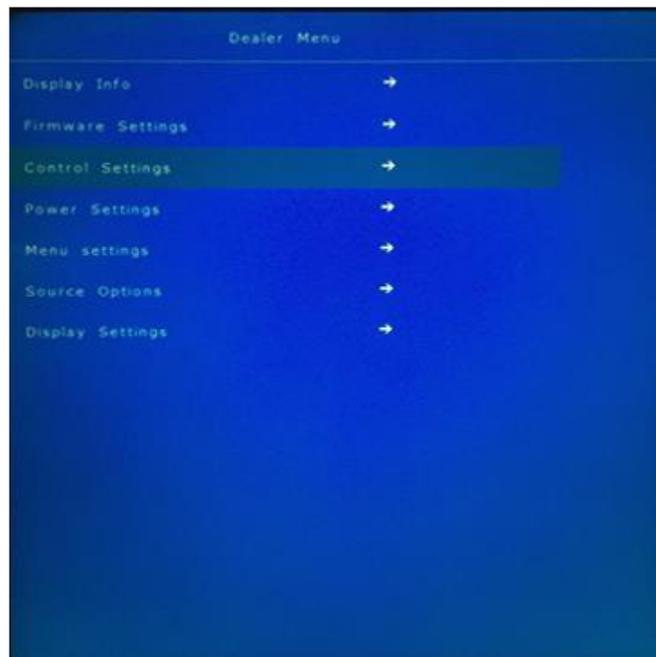
How to enter the Panel ID after replacing a mainboard

Model:	CTOUCH Canvas: CC-55X03, CC-65X03, CC-75X03, CC-86X03
Required:	Standard tools / Service manual: https://support.ctouch.eu/hc/en-us/articles/360020108259-Service-Manual
Problem:	<ol style="list-style-type: none">1. How to enter the Panel ID after replacing a mainboard.2. How to Enable HDMI-Out
Service:	It is mandatory to set the correct Panel ID. With this Panel ID the firmware knows how to handle the video part.

ENTER THE PANEL ID ON A REPLACED MAINBOARD

Enter the Panel ID

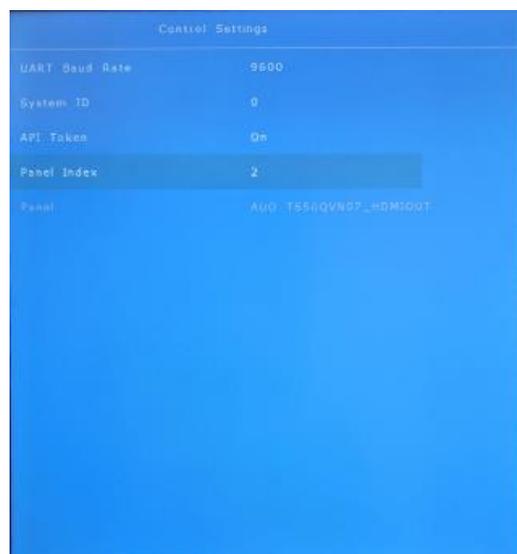
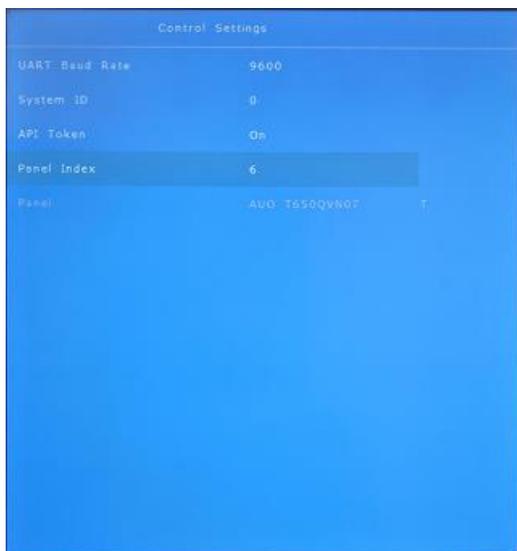
1. Activate the Dealer Menu.
2. Move to "Control settings" and press the OK button to confirm.
Select Panel ID from the "Panel Index" to confirm.



Panel Index table

Panel Index	Panel Name	Inch +revision	HDMI-out
1	AUO_T550QVN05_HDMIOUT	55" - A	X
2	AUO_T650QVN07_HDMIOUT	65" - A	X
3	AUO_T750QVN04_HDMIOUT	75" - A	X
4	LG_LC860EQY_FJA5	86" - A	X
4	LG_LC860EQY_FJA5	86" B, C, D	-
5	AUO_T550QVN05	55" - B, C	-
6	AUO_T650QVN07	65" - B, C, D	-
7	AUO_T750QVN04	75" - B, C, D	-
8	AUO_T860QVN01	86"	-

HDMI-Out Option



- If Your Canvas display is equipped with an HDMI-output select panel ID 1–4.
- If Your Canvas display is **Not** equipped with an HDMI-output select panel ID 4–8
- Index 4 (LG_LC860EQY) is the exception, does not depend on HDMI-out presence.