

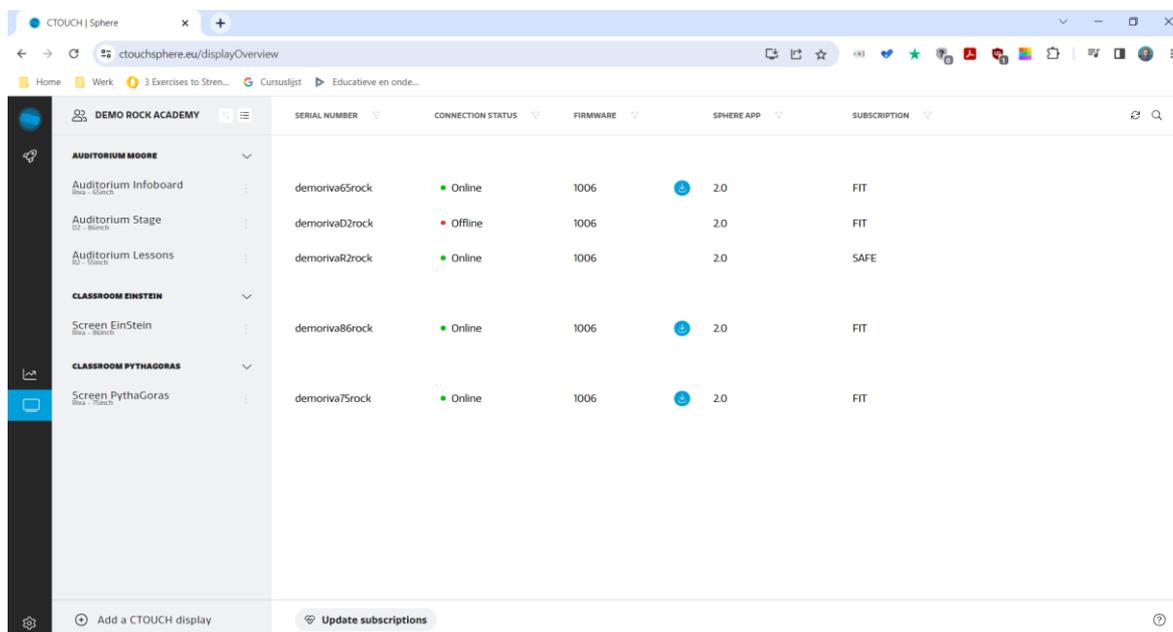
# HOW CAN I CLAIM MY ONE YEAR OF FREE HEARTBEAT SAFE?

Claiming your one year of free Heartbeat Safe can be arranged in CTOUCH Sphere. This offer is available for all CTOUCH Riva R2/D2 and Neo touchscreens with Heartbeat Fit. These displays are automatically signed up for Heartbeat Fit after successfully entering the [CTOUCH Sphere connect code](#) during installation of the display.

## 1. Log in to CTOUCH Sphere

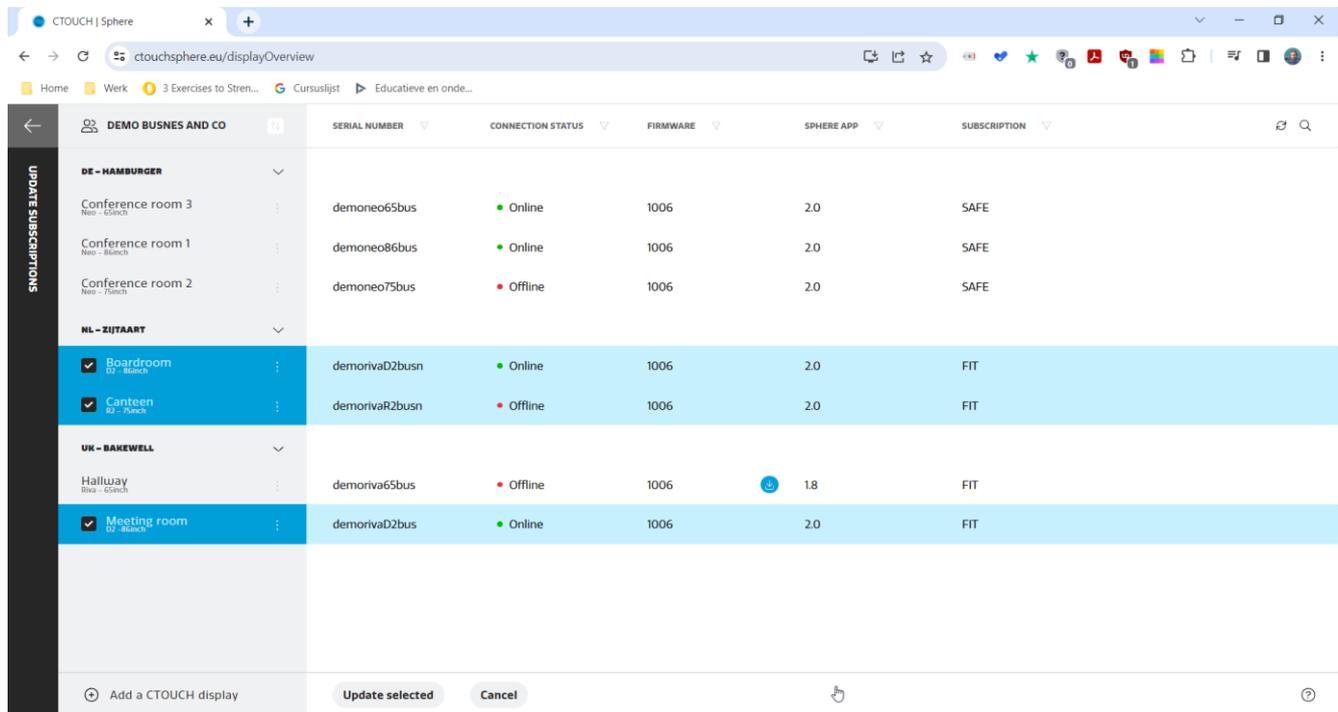
Log into CTOUCH Sphere (<https://sphere.ctouch.eu>). If you have not created an account yet, please click [Creating a CTOUCH Sphere Account](#).

## 2. Click the "Update subscriptions" button



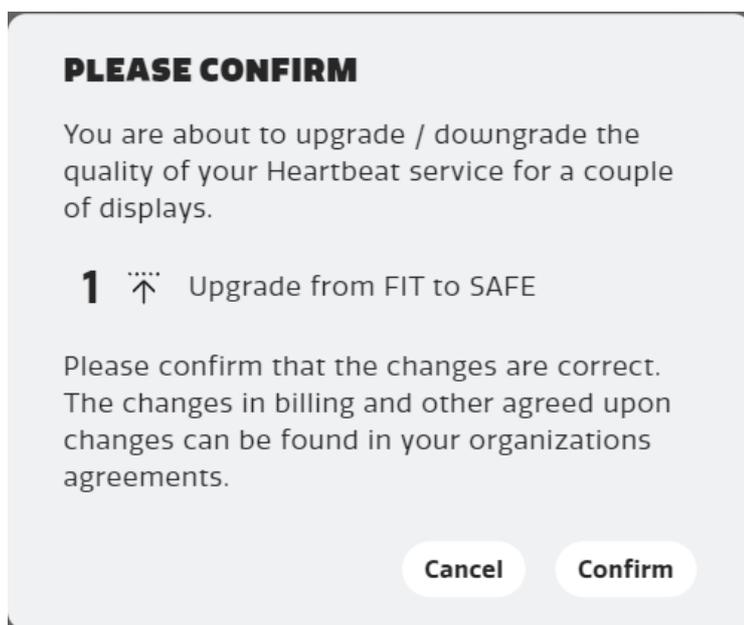
Click the button situated at the lower left of the screen.

### 3. Select the displays you wish to upgrade



Select the display(s) you wish to upgrade. Click 'the Update selected' button on the lower left of the Sphere screen.

### 4. Click 'Save Changes button'



A pop-up will appear. Click the 'Confirm' button to confirm your upgrade.